

Consent

We consider that patients attending this practice expect that information provided will be used only to assist in managing their health.

We also consider that patients would reasonably expect that selected personal health details will be disclosed to other health services directly involved in providing a health service to the individual.

For example, if a blood sample is taken, we anticipate that the patient would reasonably expect that the pathology service provider will receive all details identifying who the sample was taken from and what tests the doctor is requesting.

If you are concerned about any related secondary use or disclosure of your personal health information you should speak to your doctor about this consent.

Should I sign a consent form?

By signing a consent to the use and disclosure of your personal health information you can assist the practice to ensure that necessary information is available to those involved in your health care when it is needed

Definition

Health information means:

Information or an opinion about:

- ❖ The health or a disability (at any time) of an individual; or
- ❖ An individual's expressed wishes about the future provision of health services to him or her; or
- ❖ A health service provided, or to be provided, to an individual; that is also personal information; or

Other personal information collected to provide, or in providing, a health service; or Other personal information about an individual collected in connection with donation, or intended donation, by the individual of his or her body parts, organs or body substances.

Health service means:

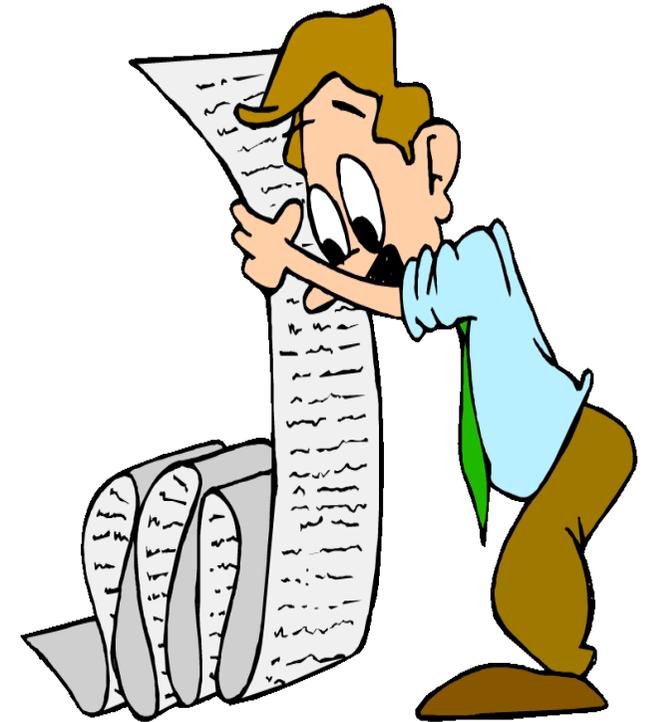
An activity performed in relation to an individual, that is intended or claim (expressly or otherwise) by the individual or the person performing it:

- ❖ To assess, record, maintain or improve the individual's health; or
- ❖ To diagnose the individual's illness or disability; or

Dispensing of a prescription by a pharmacist

Noosa General Practice Patient Privacy Brochure

YOUR PRIVACY



OUR CONCERNS

what happens?

when we collect

Your information...

- ❖ We will only collect information when necessary for providing you with a health service
- ❖ Where practical we will only collect information directly from you
- ❖ We see your assistance to ensure that information we hold about you is accurate and up to date



Access to your Information

- ❖ You can access your personal health information held by the practice. If you need access to your records, practice staff can advise you regarding the process and any costs involved

To whom do we disclose information?

- ❖ To provide you with quality healthy service we may disclose selected personal health information to other involved in your treatment and care, such as:

- A treating hospital
- Specialist
- Pathology provider
- Provider of medical imaging services (x-ray)
- Pharmacist
- Dietician, physiotherapist and other allied health providers

- ❖ We only disclose those details necessary for you to receive appropriate care from the health service concerned

- ❖ Limited information, (for billing or public health registrars) must be disclosed by law to government bodies overseeing the provision of public health services: for example, for billing purposes we require to provide the Health Insurance Commission (HIC) a Medicare number in connection with the type of medical service we provide you.

Respecting your Privacy

Our 'Privacy Policy' underpins our handling of privacy issues

Our staff and GP's are trained in good privacy practice

Patient privacy information is available from the practice

Our informed and cared staff and GP's can advise you on your privacy concerns



Concerns

If you have concerns about the way staff or doctors are handling your privacy or need to access your information, speak to our practice staff or your doctor, as appropriate

If you are unable to resolve an issue with the practice you can contact the Privacy Commissioner